



Welcome to Spear & Jackson Online

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Spear & Jackson Online Benefits

The Spear & Jackson Australia Website is a great resource to assist you with all your requirements. Below is top 5 reasons a online account with us will assist you.

1. Faster Answers

With an online portal you do not need to wait for answers.

Want to know how much an item costs, check availability, get pack quantity's or find out any number of other answers. All it takes is a few clicks.

2. Available 24/7

Online ordering system never sleeps. It is always available, no matter the time of day.

3. Place Own Orders

You can work on, review, and place orders on at your own rate. You can also setup a favourites list of the products you frequently purchase to speed up ordering process.

4. Review Previous Orders

You can see ALL previous orders and their status.

5. Learn About Products

The website is one of your best sources for information on products.

Find product features, specifications, high resolution downloadable images.

See our Latest Releases.

Our RESOURCE CENTER also gives you downloadable product guides, product manuals and POS flyer's, you can also register your email to receive our Latest Offers



Online Account Register

Register for your online account using this form
Request the form from customers service or download it here

[ONLINE ACCOUNT SETUP FORM](#)

To open an online account you
MUST already have a trading account with us



www.spearandjackson.com.au

Spear & Jackson Australia Pty Ltd
Building 2, 82 Greens Road
Dandenong South
Vic, 3175

email: sales@spearandjackson.com.au
customer service: 1300 731 818

ONLINE ACCOUNT SETUP

As part of our website we offer customers access to our online ordering system. to open an online account you must have a Trading Account with Spear & Jackson.

REASONS TO ORDER ONLINE:

- Fast Processing: Our site is open 24 hours a day, 7 days a week
- Account: Ability to see outstanding/previous orders
- Live information: Our website is updated regularly therefore stock availability and your pricing is available
- Set up your frequently purchased lines in your accounts FAVOURITES section for faster order entry

If you wish to utilise this option, please download this form & fill in the fields below then hit **SUBMIT FORM NOW** to have an account set up for you. Alternativley send the form to sales@spearandjackson.com.au.
Once the account has been activated all standard terms and conditions will apply and an email confirming your login information will be sent to the email address provided.

Business Name: _____

Address: _____ Phone: _____

Contact Person: _____

Email: _____

(Please note we can only accept one email address per account. Email will form part of account login)

Spear & Jackson Account No: _____ (this number appears on all invoices)

If pasword is lost or forgotten you are able to reset your password yourself. If an employee leaves your organization, who has had access to this login in, we strongly recommend that you change the password immediately.

If you have any additional queries, please feel free to contact customer service on 1300 731 818 or by email sales@spearandjackson.com.au

SUBMIT FORM NOW

SPEAR & JACKSON GROUP
www.spearandjacksongroup.com



Your Spear and Jackson Account No. can be found on any invoice. (see below)



SPEAR & JACKSON

ABN 72 004 376 934
HEAD OFFICE ACCOUNTS DIRECT ALL CORRESPONDENCE TO
PO BOX 4400 DANDENONG SOUTH VIC 3164
PH: 1300 731 818 FAX: 1300 735 858

WA ONLY 7 ADAMS DRIVE WELSHPOOL WA 6108

TAX INVOICE 1189538

Invoice Date: 26-AUG-22

Bill To:

Ship To:

Account	Picking Slip Number	Order Reference
30000	1331357	REF00011



Online Account Initial Setup & Access

Contact Us Resources **Login/Logout**

ACCESS ACCOUNT FROM HERE

Search...

About Us Garden Tools Hand Tools Masonry Eclipse Professional Tools Moore & Wright Eclipse Magnetics Latest Releases

Account Login

Email Address:

Password:

Submit

[Forgot your password?](#)

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Once you have completed and submitted the ONLINE ACCOUNT APPLICATION our Customer Service team will add you to the system.

Your Password will be set as your ACCOUNT NUMBER that was on the form.

Fig 1. Login Page



Online Account Initial Setup & Access

Once you have logged in the first time we suggest you change your password in My Account.

Fig 2. Change Password Page



Online Account My Account

MY ACCOUNT will give you access to change passwords, check order status, update your details, view your favourites.

ORDERS tab will show you a summary of all orders placed with us. The summary will show the S&J reference number, your PO number, order date, status of order and the total value. If you click the order ID (fig 5.) it will open up and show you the full itemised order, including qty ordered, qty shipped, back ordered lines, total value by line. (fig.6.)

My Account
Update details, change password
check on an order

Account Overview | Orders | Update Details | Change Password | Favourites

SEE SUMMARY OF ORDERS HERE

ORDER ID	CUSTOMER REF	ORDER DATE	STATUS	TOTAL (incl GST)
1330000	REF001	2022-08-22	Updated	\$1792.99
1330000	REF001	2022-08-18	Updated	\$-52.44
1330000	REF001	2022-07-22	Updated	\$1289.81
1330000	REF001	2022-06-29	Updated	\$-16.72
1330000	REF001	2022-06-08	Updated	\$1275.25
1330000	REF001	2022-05-16	Updated	\$1181.02
1330000	REF001	2022-05-19	Updated	\$2589.94
1330000	REF001	2022-04-28	Updated	\$-91.46
1330000	REF001	2022-04-27	Updated	\$1841.42
1330000	REF001	2022-03-30	Updated	\$1523.08

CLICK ON ORDER ID TO SEE FULL ORDER

Order Id	Your Reference	Order Date	Status	Invoice Number	Delivery Address
1325965	CHAN	01/07/2022	Updated		SPEAR AND JACKSON GREENS ROAD DANDENONG

Item Code	Description	UOM	Ordered Qty	Shipped Qty	BO Qty	Total(Ex GST)	Total(Incl GST)
SJ-4352MS	SCISSORS 220MM MULTI FUNCTION	EACH	4	4	0	\$33.05	\$36.35
SJ-BS10	SECATEURS BYPASS SOFT GRIP	EACH	1	1	0	\$3.24	\$3.56
						TOTAL(Ex GST)	\$36.29
						TOTAL GST	\$3.62
						TOTAL(Incl GST)	\$39.91

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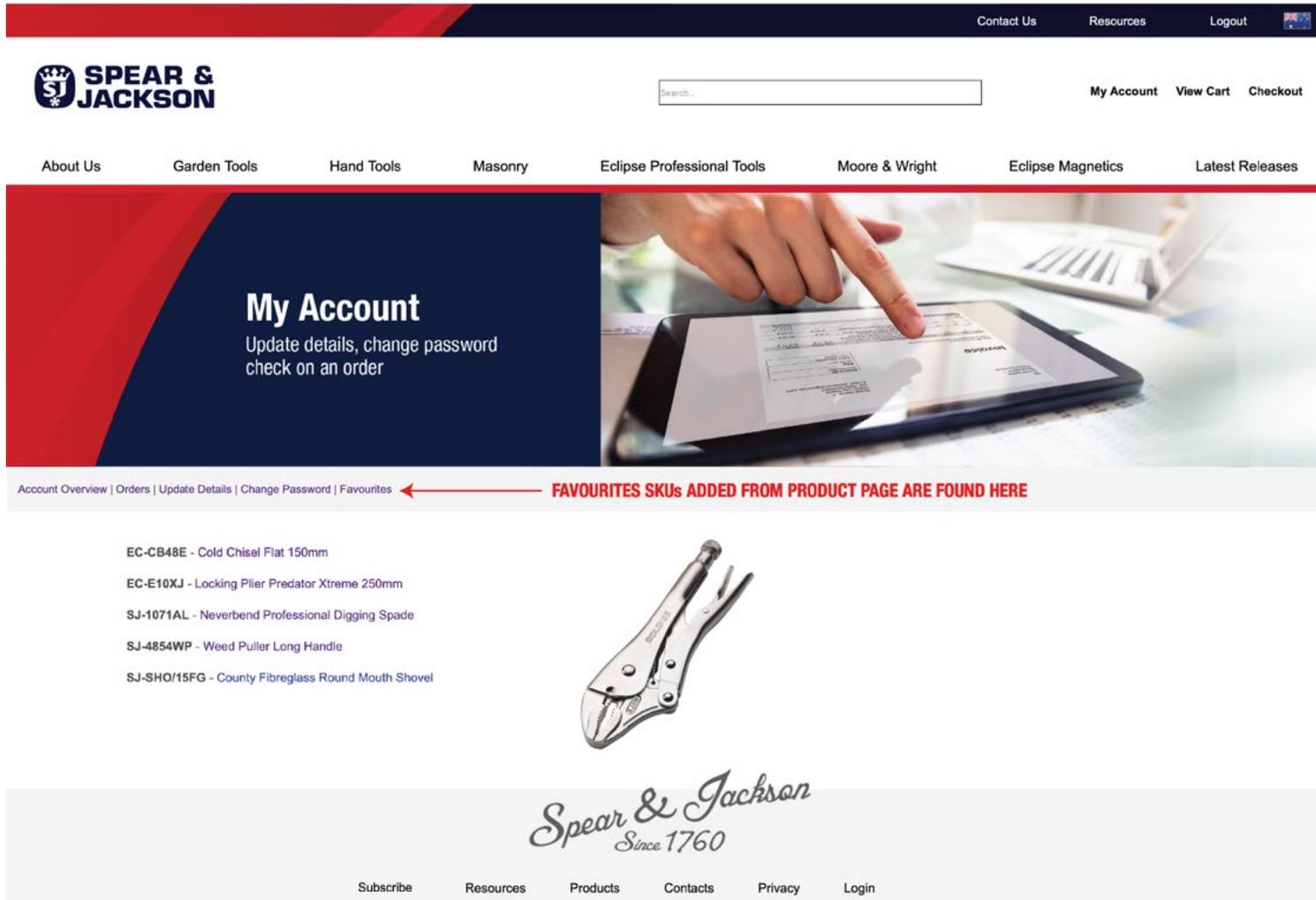
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Fig 5. Order Summary

Fig 6. Full Order View



Online Account Favourites



Favourites can be found in My Account

SKUs will be listed in FAVOURITES by part number with a image preview shown when you scroll over them.

Favourites is the perfect place to keep your frequently ordered lines.

You can add a SKU to your favourites list via the PRODUCT PAGE

Fig 4. Favourites Page



Online Account Product Pages

When logged in the PRODUCT PAGES will give you more information.

You can check:

- Your Price

- Availability

- Pack Quantity

You can also add products to your favourites to speed up ordering or checking P&A

Product images are a high resolution 2000x2000px 300dpi on a white background. and can be downloaded.

RIGHT CLICK TO DOWNLOAD IMAGE

ENTER QTY TO ORDER

CLICK TO ADD ITEM TO CART

USE TO CHECK P&A

PLEASE BE AWARE PCK QTYS CANNOT BE SPLIT

YOU CAN ADD LINES TO FAVOURITES FOR QUICKER ORDERING

NAVIGATE THROUGH MULTIPLE IMAGES FOR SOME PRODUCTS

Product Code	SJ-FIRERAKE
Description	Fire Rake Hoe
Brand	SPEAR & JACKSON
Specifications	Head Size 400 x 150mm Handle Length 1300mm
Features & Benefits	- Ideal for use in Firefighting, Clearing of Fire Debris Such as Bark or Other Combustable Materials - Forged & Riveted Head and Socket - Heat Treated & Tempered Blade - Sharpened Edge for Cutting & Chopping Small Limbs - Long Hardwood Handle
Barcode	9312791054911
Stock Status	Available
Customer Price (Ex GST) each	\$41.61
Item Price (Ex GST) each	\$77.05 List
Sold in Pack Quantities of	1

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Fig 3. Product Page while Logged In



Online Account Ordering

Browse Products | [View Cart](#) | [Checkout](#) | [Order Complete](#)

DELETE	ITEM CODE	DESCRIPTION	UNIT PRICE	QTY	TOTAL(Ex GST)	TOTAL(Incl GST)
<input type="checkbox"/>	EC-EM880-R	STRIP MAGNETIC ADHSV 9.5X3.6MM	\$5.17	2	\$10.33	\$11.36
					TOTAL (Ex GST)	\$10.33
					TOTAL GST	\$1.03
					TOTAL (Incl GST)	\$11.36

UPDATE ORDER IF YOU MAKE ANY CHANGES → ← CONTINUE TO CHECKOUT

Customer reference: ← ENTER YOUR REFERENCE NUMBER

Minimum order value is \$300(ex GST). ← ALL ORDERS ARE FIS, ORDERS BELOW MIN VALUE WILL NOT BE PROCESSED

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[Subscribe](#) [Resources](#) [Products](#) [Contacts](#) [Privacy](#) [Login](#)

[f](#) [i](#) [v](#)

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VIEW CART will allow you to change, delete and update items. (fig 7.)

At this point you will need to enter your PO reference if you wish to add one (fig 7).

MINIMUM ORDER VALUE IS \$300(EX GST) any order finalised under this value will not be processed.

Fig 7. View Cart



Online Account Ordering

CHECKOUT is the last screen before your order is transmitted. You can still go back to the cart at this point to make any changes.

If you wish to add any special delivery instructions they will need to be added here. (fig 8.)

Once you have hit FINALISE ORDER you can not edit, you will need to contact Spear & Jackson Customer Service to make any changes.

Fig 8. Checkout



Online Account Ordering

ORDER COMPLETE will show you summary of order. You will receive a Order Confirmation via email. (fig 10.)

YOUR ORDER HAS BEEN SUBMITTED AND CHARGED TO YOUR ACCOUNT ← YOU WILL RECIEVE A CONFIRMATION EMAIL AT YOUR NOMINATED ADDRESS

ITEM CODE	DESCRIPTION	QUANTITY	TOTAL(EX GST)	TOTAL(INC GST)
EC-EM880-R	STRIP MAGNETIC ADHSV 9.5X3.6MM 2MT COIL	2	\$10.33	\$11.36
			TOTAL(EX GST)	\$10.33
			TOTAL GST	
			TOTAL(INC GST)	\$11.36

DELIVERY ADDRESS:
SPEAR AND JACKSON
GREENS ROAD
DANDENONG
VIC
3175

Delivery instructions: MUST BE SIGNED

<< Continue Shopping | Finish >>

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Spear & Jackson Order Confirmation

Your order has been received as per the details below:

Contact Name: Josh Armstrong
Business: Spear & Jackson

Address:
SPEAR AND JACKSON
GREENS ROAD
DANDENONG
VIC
3175

Item Code	Description	Qty	Total (Ex GST)	Total (Inc GST)
EC-EM880-R	STRIP MAGNETIC ADHSV 9.5X3.6MM 2MT COIL	2	\$10.33	\$11.36
			TOTAL (ex GST)	\$10.33
			GST	\$1.03
			TOTAL (incl GST)	\$11.36

Please review your order and contact our customer service team via email at sales@spearandjackson.com.au if you need to make changes.

Fig 10. Email Confirmation

Fig 9. Order Complete



Resource Centre Overview

The Resource Centre has a wealth of information, to help you with many of your Spear & Jackson needs.

The screenshot shows the Spear & Jackson website's Resource Centre. At the top, there is a navigation bar with links for 'Contact Us', 'Resources', and 'Logout'. Below this is the 'SPEAR & JACKSON' logo and a search bar. Further down, there are links for 'My Account', 'View Cart', and 'Checkout'. A horizontal menu lists various tool categories: 'About Us', 'Garden Tools', 'Hand Tools', 'Masonry', 'Eclipse Professional Tools', 'Moore & Wright', 'Eclipse Magnetics', and 'Latest Releases'. The main content area features a large banner with the text 'Resource Centre' and 'Find more information... Catalogues, flyers, warranty info & videos available here.' Below the banner is a row of five tiles: 'PRODUCT GUIDES' (with a saw), 'FLYERS & POSTERS' (with a power drill), 'PRODUCT VIDEOS' (with a YouTube logo), 'ONLINE FORMS' (with a red power drill), and 'SPECS & MANUALS' (with pliers). At the bottom, there is a footer with the 'Spear & Jackson Since 1760' logo, a row of links for 'Subscribe', 'Resources', 'Products', 'Contacts', 'Privacy', and 'Login', and social media icons for Facebook, Instagram, and YouTube. The very bottom of the page contains the contact information: 'Spear & Jackson Australia +613 8792 9999' and '© 2021 Spear and Jackson.'

Fig 11. Resource Centre



Resource Centre

Product Guides

The screenshot shows the Spear & Jackson website's Resource Centre. At the top, there is a navigation bar with links for 'Contact Us', 'Resources', and 'Logout'. Below this is the main header with the 'SPEAR & JACKSON' logo, a search bar, and links for 'My Account', 'View Cart', and 'Checkout'. A secondary navigation bar lists various tool categories: 'About Us', 'Garden Tools', 'Hand Tools', 'Masonry', 'Eclipse Professional Tools', 'Moore & Wright', 'Eclipse Magnetics', and 'Latest Releases'. The main content area features a breadcrumb trail: 'Resource Centre > Product Guides > Merchandising Material | Product Videos | Online Forms | Specifications & Manuals | Register for Latest Offers & Important Notices'. Below the breadcrumb is a grid of six product guide cards, each with a thumbnail image, a title, and an update date:

- Garden Tidy**: THE TOOLS TO TRUST. Updated Aug 2021.
- Premium Garden**: THE TOOLS TO TRUST. Updated Aug 2021.
- Woodworking**: THE TOOLS TO TRUST. Updated June 2022.
- Workwear**: THE TOOLS TO TRUST. Updated Aug 2021.
- Gripping & Plumbing**: THE TOOLS TO TRUST. Updated June 2022.
- Metal Cutting Saws & Blades**: THE TOOLS TO TRUST. Updated Aug 2022.

At the bottom of the page, there is a footer with the 'Spear & Jackson Since 1760' logo, a navigation bar with links for 'Subscribe', 'Resources', 'Products', 'Contacts', 'Privacy', and 'Login', and social media icons for Facebook, Instagram, and YouTube. The footer also contains the contact information: 'Spear & Jackson Australia +613 8792 9999' and '© 2021 Spear and Jackson.'

Product Guides are presented in sub categories to easily find what you are looking for.

All guides are download and printable.

Regularly updated.

Fig 12. Product Guides



Resource Centre Merchandising Material

The screenshot shows the website's navigation and content. At the top right, there are links for 'Contact Us', 'Resources', and 'Logout'. The main header features the 'SPEAR & JACKSON' logo, a search bar, and links for 'My Account', 'View Cart', and 'Checkout'. Below this is a horizontal menu with categories: 'About Us', 'Garden Tools', 'Hand Tools', 'Masonry', 'Eclipse Professional Tools', 'Moore & Wright', 'Eclipse Magnetics', and 'Latest Releases'. A secondary navigation bar includes 'Resource Centre | Product Guides | Merchandising Material | Product Videos | Online Forms | Specifications & Manuals | Register for Latest Offers & Important Notices', with 'Merchandising Material' highlighted. The main content area displays five promotional cards: 'Eclipse Advert', 'POS & Merchandising', 'EOHBC Product Talkers', 'Predator Blade Poster', and 'New In 22'. The footer contains the 'Spear & Jackson Since 1760' logo, a row of links (Subscribe, Resources, Products, Contacts, Privacy, Login), social media icons for Facebook, Instagram, and YouTube, and contact information: 'Spear & Jackson Australia +613 8792 9999 © 2021 Spear and Jackson.'

Merchandising Material covers a wide variety of helpful information:

- *New Product Catalogues*
- *Point of Sale Catalogues*
- *Posters*
- *Shop Talkers*
- *Restock Cards*

Fig 13. Merchandising Material



Resource Centre Product Videos

The screenshot shows the website's navigation menu with 'Product Videos' highlighted. Below the menu are two YouTube subscription banners. The left banner features a person in a garden and the text: 'Subscribe to our YouTube channel for tips & advice to keep your garden looking fabulous!'. The right banner features a hand using a tool and the text: 'Subscribe to our YouTube channel for tips, tricks & product demonstrations'. At the bottom of the page, there is a footer with the text 'Spear & Jackson Since 1760', a list of links (Subscribe, Resources, Products, Contacts, Privacy, Login), social media icons for Facebook, Instagram, and YouTube, and contact information: 'Spear & Jackson Australia +613 8792 9999 © 2021 Spear and Jackson.'

Spear & Jackson and Eclipse Professional Tools both have YouTube Channels.

The Spear & Jackson Channel has great gardening tips shared by Brand Ambassador LEE BESTALL.

There are also product reviews

The Eclipse Channel concentrates more on product reviews and manufacturing

Fig 14. Product Videos



Resource Centre Online Forms

The Resource Centre has a wealth of information, to help you with many of your Spear & Jackson needs.

The screenshot displays the Spear & Jackson website's Resource Centre. At the top, there is a navigation bar with links for 'Contact Us', 'Resources', and 'Logout'. Below this is the main header featuring the 'SPEAR & JACKSON' logo, a search bar, and links for 'My Account', 'View Cart', and 'Checkout'. A secondary navigation bar lists various product categories: 'About Us', 'Garden Tools', 'Hand Tools', 'Masonry', 'Eclipse Professional Tools', 'Moore & Wright', 'Eclipse Magnetics', and 'Latest Releases'. The main content area is titled 'Resource Centre | Product Guides | Merchandising Material | Product Videos | **Online Forms** | Specifications & Manuals | Register for Latest Offers & Important Notices'. Two featured online forms are shown: 'Online Account Form' and 'Product Registration Form'. The footer includes the 'Spear & Jackson Since 1760' logo, a navigation bar with 'Subscribe', 'Resources', 'Products', 'Contacts', 'Privacy', and 'Login', social media icons for Facebook, Instagram, and YouTube, and contact information: 'Spear & Jackson Australia +613 8792 9999 © 2021 Spear and Jackson.'

Fig 15. Online Forms



Resource Centre Specifications & Manuals

Operating Instructions for some of our products are available here.

Supplied as downloadable PDFs

The screenshot shows the Spear & Jackson website's Resource Centre. At the top, there are navigation links for 'Contact Us', 'Resources', and 'Logout'. Below this is the 'SPEAR & JACKSON' logo and a search bar. A secondary navigation bar includes 'About Us', 'Garden Tools', 'Hand Tools', 'Masonry', 'Eclipse Professional Tools', 'Moore & Wright', 'Eclipse Magnetics', and 'Latest Releases'. A breadcrumb trail at the bottom of the navigation bar reads: 'Resource Centre | Product Guides | Merchandising Material | Product Videos | Online Forms | Specifications & Manuals | Register for Latest Offers & Important Notices'. The main content area features four product manual thumbnails: 1. 'Woodworking Vise Manual THE TOOLS TO TRUST EWWQR Manual' showing a blue vise. 2. '2745C - Compact Threaded Insert Setting Tool Kit Operating Instructions EC-2745C Manual' showing a blue tool. 3. 'SJ-FIRERAKE SPECIFICATIONS' showing a diagram of a rake with technical specifications. 4. 'CORDLESS FRAMING NAILER MODEL: SJ-GFKL1 OPERATING MANUAL' showing a red and black nailer. The footer contains the 'Spear & Jackson Since 1760' logo, navigation links for 'Subscribe', 'Resources', 'Products', 'Contacts', 'Privacy', and 'Login', social media icons for Facebook, Instagram, and YouTube, and contact information: 'Spear & Jackson Australia +613 8792 9999 © 2021 Spear and Jackson.'

Fig 11. Resource Centre

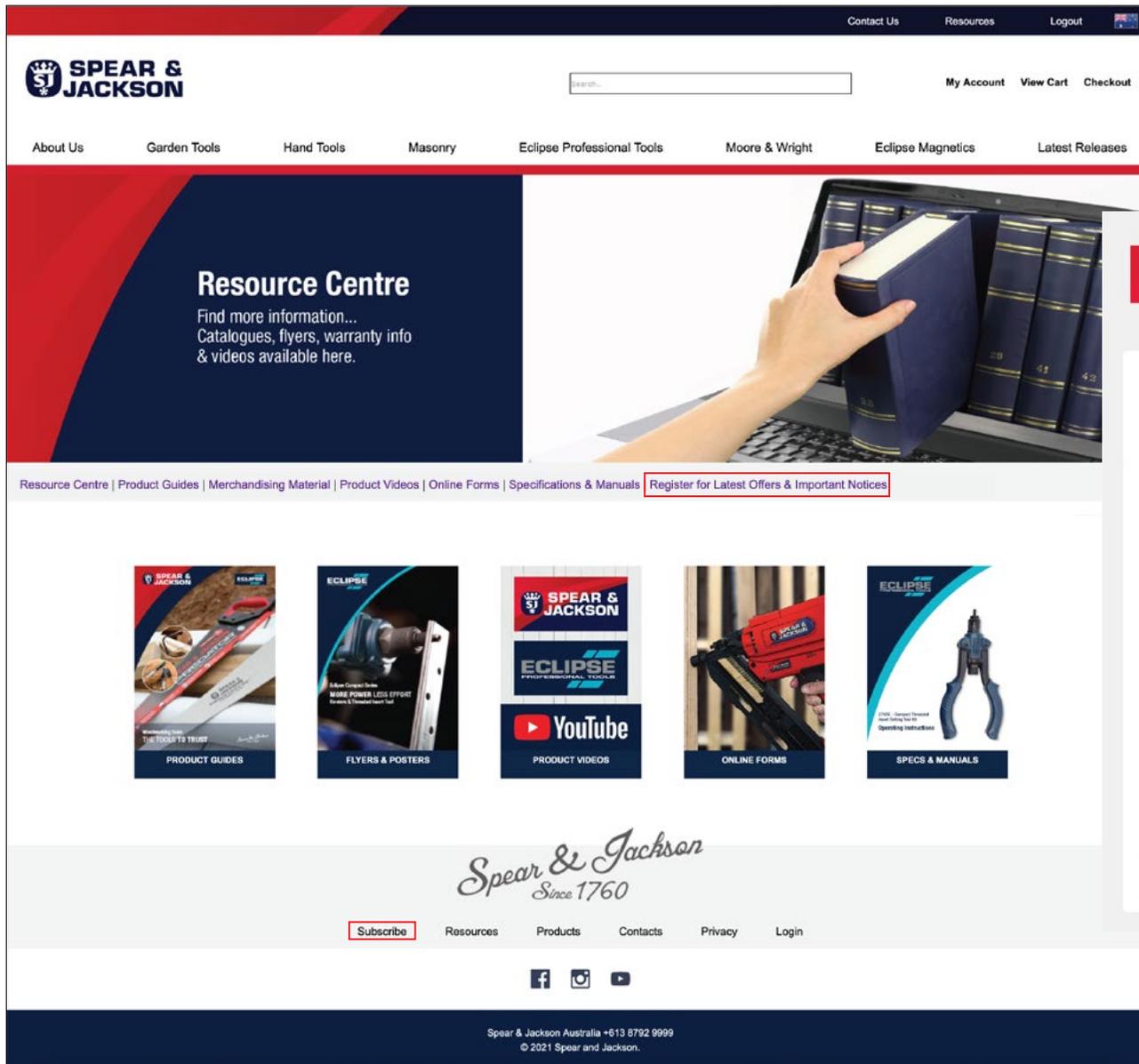


Newsletter Subscription

Register Email

Register your email with us so that you don't miss our monthly offers and any important notices.

We will not spam you incessantly!



Get our monthly offers and important notices

Name *

Your name

Email *

Your email

Business Name *

State *

Select...

Trading Group *

Select...

Business Focus *

Select...

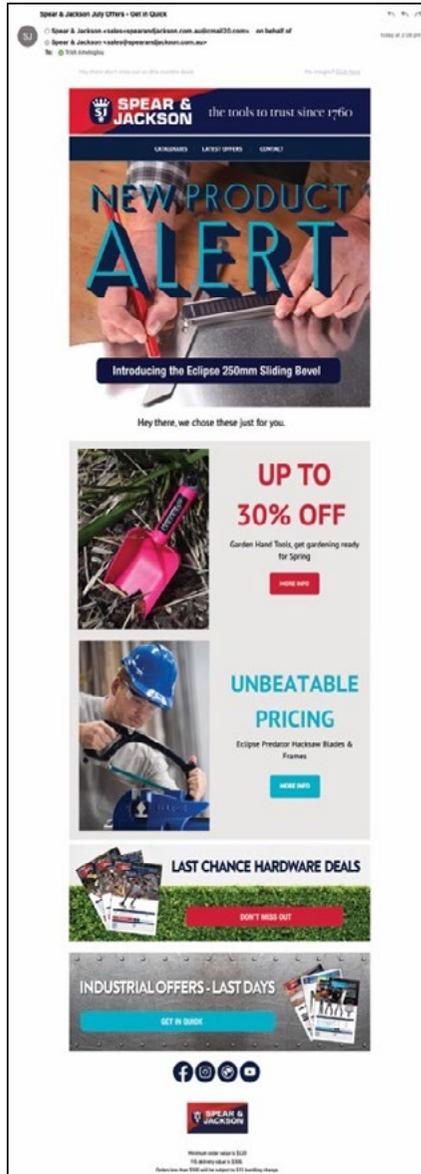
Subscribe

Fig 11. Resource Centre

Fig 11. Resource Centre



Newsletter Subscription Monthly Offers



← QUICK LINKS TO CATALOGUE AND ALL NEW RELEASES

← NEW PRODUCT HIGHLIGHT

← NEW MONTHLY OFFER

← LAST CHANCE OFFERS

Our monthly offers are sent out at the end of every month.

Each month there is 4 NEW offers, 2 in the Hardware category and 2 in the Industrial category.

These offers are available for 3 months.

The NEW offers are highlighted individually, offers from previous months are still available via the Last Chance Tabs at the base of the email.

Subscribers will only receive offers relevant to their category.

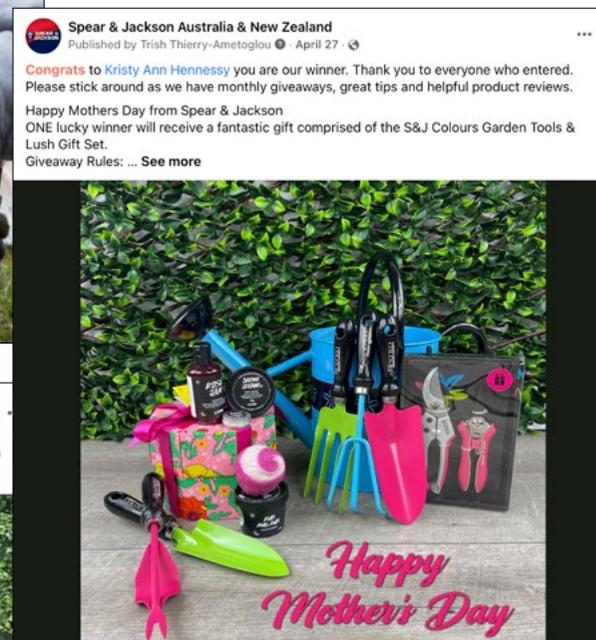
We also highlight any New Release Products.

ONLY other emails you will receive from us are Important Notices, such as Price Rise Advice, Recalls, Service Impacts



Social Media

Follow Us



FIND US ON INSTAGRAM @
spearandjacksonaustr



FIND US ON FACEBOOK @
Spear & Jackson Australia & New Zealand



Follow us on social media to be up to date with all things
Spear & Jackson.

We have MONTHLY giveaways on Facebook that you can
share with your customers on your platforms.

We post a wealth of information from product reviews,
garden tips, our history and much more.

Tag us in any S&J related posts you put up.

Share any of our content that is relevant to you.

Want to do something specialised to you with us on social
media?

Contact us
social.media@spearandjackson.com.au